



JSPM's

## JAYAWANT INSTITUTE OF MANAGEMENT STUDIES

(Approved by AICTE, New Delhi, Recognised by Gov. of Maharashtra & Affiliated to Pune University)

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## Feedback System

### Introduction

JSPM's Jayawant Institute of Management Studies has a well established feedback system. Feedback is collected from stakeholders on various aspects using various tools. It is analyzed and actions are taken to improve the overall performance of the Institute. Jayawant Institute of Management Studies being an affiliated institute has limited flexibility in changing the curriculum. The institute collects feedback through informal discussion with students, alumni, employers and teachers and pass on to the concerned Board of Studies at workshop on curriculum revision.

### Feedback Process

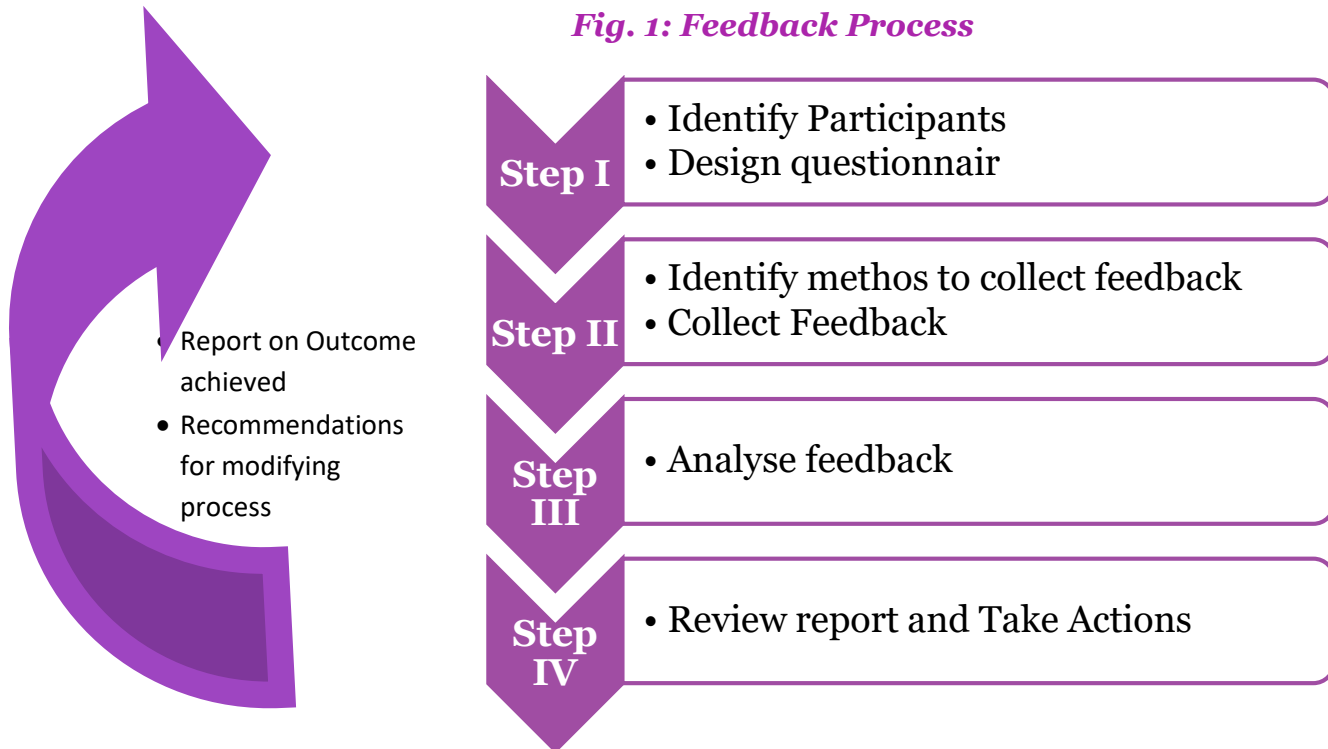
- I. **Feedback collected:** The institute has various channels to collect and document responses on curriculum from different stakeholders, such as students, parents, industry and faculty.

Stakeholder	Frequency, Event/Occasion	Aspect	Tool
Teachers	Once in a year and Director, HOD meetings	Curriculum, Department environment	Online Feedback / Discussions
Students	Teachers feedback twice in each semester Feedback on other aspects once in a year	Teachers, Curriculum, Library, Computer Lab, Services like Canteen, Internet, photocopy, Administration & Accounts	Online Feedback / Informal Discussions
Alumni	Once in a year Alumni meet, Informal visits	Professional Career, Curriculum, Add on Courses offered, assistance from Training and Placement Cell, Alumni contribution	Online Feedback form/ Discussions

Industry/ Employer	Industrial Visits, Campus Drives, Job Fair	Alumni performance, Curriculum, Other facilities provided by Institute	Online Feedback form/ Discussions
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- II. **Feedback Analysis:** After collecting feedback from these meetings, the data is then processed. The analysis report is submitted to the Director. SPPU conducts Directors (of affiliated colleges) meeting where director suggest for revision of new courses
- III. **Actions Taken:** Director reviews the analysis reports and initiates actions.

*Fig. 1: Feedback Process*



*Singh*  
**Dr. Priyanka Singh**  
Director

